



**DCS6 PATRIOT TWIN ALTERNATING TANK
PRODUCT MANUAL**



DCS6 Series Product Manual

Set Up Instructions for DCS6-Series

Inspect the packaging of the equipment to confirm that nothing was damaged during shipping. (Figure 1)

Remove the resin tank(s) and valve(s) from the packaging. Make sure everything is included and without damage. Notice that the valve(s), Brine Line 'T', brine line hose, and MAV valve will be found in the brine tank. Below is a checklist with everything you should have received.

- _____ 1) Control Valve A
(Figure 2)

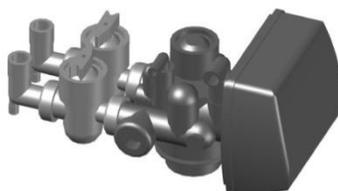


Figure 2: Control Valve

- _____ 2) Control Valve B
- _____ 3) Brine Tank (Figure 4)
- _____ 4) Brine Line 'T' (Figure 6)
- _____ 5) Brine Line Hose (Figure 6)
- _____ 6) Softener Tank 1 (Figure 5)

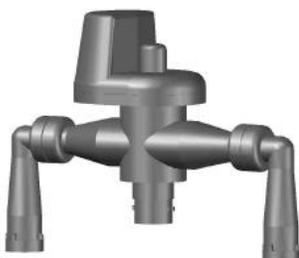


Figure 3: MAV valve



Figure 4:
Brine Tank



Figure 5:
Softener Tank



Figure 1: Original Packaging of DCS6 Twin Tank System
This is how the packages will generally arrive

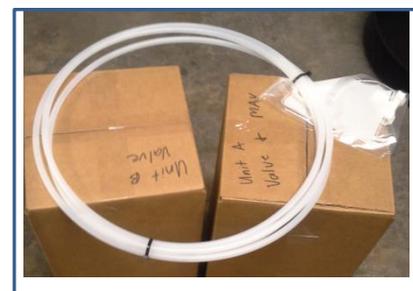


Figure 6: Brine Line Hose, Control valve packaging, Brine Line 'T' (in bag)

- _____ 7) Softener Tank 2
- _____ 8) Correct Amount of Gravel (from Model and Media Requirements Table on page 2)
- _____ 9) Correct Amount of Resin (from Model and Media Requirements Table on page 2)
- _____ 10) MAV Valve (Figure 3)

Call Diamond H2O right away if anything is missing. Contact the freight company **immediately** if anything is damaged. Diamond H2O will not be liable for any damage received after shipping.

Packaged By: _____

Date: _____

Received By: _____

Date: _____

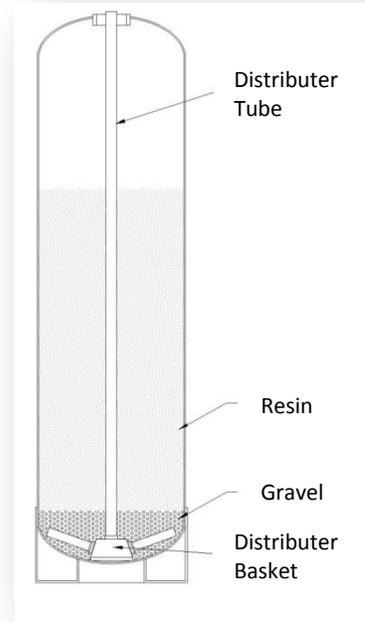


DCS6 Series Product Manual

Table 1: Media Requirements.

Example: A DCS6-210-150 would require 7 cubic feet of resin and 100 pounds of gravel per tank.

Model Number	Amount of Resin per Tank (cu. ft.)	Amount of Gravel per Tank (pounds)
DCS6-24-xxx	0.8	6
DCS6-30-xxx	1	10
DCS6-45-xxx	1.5	15
DCS6-60-xxx	2	25
DCS6-75-xxx	2.5	25-30
DCS6-90-xxx	3	30-35
DCS6-120-xxx	4	55
DCS6-150-xxx	5	80
DCS6-180-xxx	6	100
DCS6-210-xxx	7	100
DCS6-240-xxx	8	175
DCS6-270-xxx	9	175
DCS6-300-xxx	10	175
DCS6-450-xxx	15	250
DCS6-600-xxx	20	350
DCS6-750-xxx	25	650
DCS6-900-xxx	30	650
DCS6-1200-xxx	40	900



NOTE: Bags of resin and gravel should be marked with a tag showing whether they belong to the brine tank or the softener tank.

Model Number	Control Valve Inlet and Outlet Size (in)
DCS6-xxx-100	1
DCS6-xxx-125	1.25
DCS6-xxx-150	1.5
DCS6-xxx-200	2
DCS6-xxx-300	3

Table 2: Valve Sizes

Example: The valve for a DCS6-210-150 has an inlet and outlet size of 1.5 inches.

Table 3: Spare Parts List

Item	Part Number
Battery, 3 volt lithium coin cell	Type 2032
Motor Assembly	82-0022-XX
PC Board 4-Digit	V3818TC
AC Adaptor 110V-12V	66-0005-XX
O-ring 228	V3135
O-ring 337	V3180
O-ring 215 (for 1" distributor tube)	V3105
O-ring 219 (for 1.32" distributor tube)	V3358
Blue Funnel (For 2.5" diameter tanks)	97-0014-PL
Black Funnel (For 4.0" diameter tanks)	97-0015-PL

1. Obtain the required tools listed below:

- A. Utility Knife
- B. Pliers
- C. Phillips Screwdriver
- D. Hammer

2. Place the tanks near a water source.

- A. Select a position near a floor drain that has adequate carrying capacity to handle the backwash flow rate. Refer to the specification Table in Section 9 for the appropriate flow rate.
- B. Place the softener(s) and brine tank on a level, firm foundation, like concrete.

C. Determine the “front” of each tank received. For each tank:

- a. Make sure that the distributor riser is flush with the top of the resin tank.
- b. Before placing any water, gravel, or resin in the resin tank, screw in a control valve to the point where it is secure. The valve does not need to be forced on, but should be snug.
- c. The two tanks should be placed next to each other, with the brine tank off to the side. The correct distance between the two tanks can be determined by connecting the MAV to both valve outlets.
- d. Mark the “front” of each resin tank (shown in Figure 7) with either a marker or tape. The front of the resin tank is determined by the location of the face of the control valve once it has been secured to the face of the control valve. Make sure that the system is positioned in a way that the plumbing can be installed.

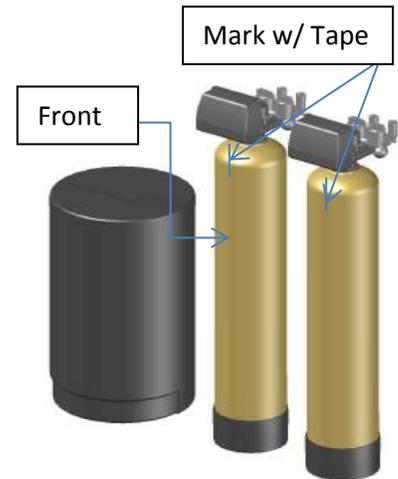


Figure 7: Correctly Set Up DCS6 Twin System

D. Before Filling the Tanks:

- a. Remove the valve(s)
- b. Ensure that the front(s) of the tank(s) is/are positioned correctly. Once filled, the resin tanks will be very difficult to move.
- c. Cover the exposed end of the distributor riser(s) to make sure no resin gets inside. Covering up the riser(s) with duct tape is one option, shown in Figure 8.
- d. Obtain a funnel to assist placing the resin in the resin tanks. (A funnel designed specifically for our resin tanks can be ordered from Diamond H2O Conditioning)



Figure 8: How to Block Distributer Tube

3. Setting up each tank:

- A. Fill the tank up to 30% full of water.
- B. Check the system specifications on page 2 to determine the correct amount of gravel and resin needed for your system.
- C. Position the distributor tube so it is in the center of the tank, shown in Figure 8.



Figure 9: Centered Distributer Tube

- D. **SLOWLY**, pour the correct amount of support gravel into the tank without getting any gravel into the distributor tube.

a. **CAUTION: The distributor system is made of PVC and will break if the gravel is poured in too quickly.**

- E. Visually confirm that the gravel is level and covering the distributor basket and radials, if it is not, contact Diamond H2O Conditioning.

- F. **SLOWLY**, pour the correct amount of resin into the tank. Again, try to keep the media level by carefully rocking the tank back and forth.

- G. Fill the rest of the tank with water to prevent air from getting in the tanks and potentially losing media.

- H. Verify that there is a large O-ring on the control valve(s) adapter base.

- I. Place the control valve on the tank, making sure that the distributor tube fits into the bottom of the control valve.

- J. Tighten the control valve onto the tank to the point that it is snug. The finished tank is shown in Figure 11. Double check that the valve is in a correct position to be able to install the plumbing.

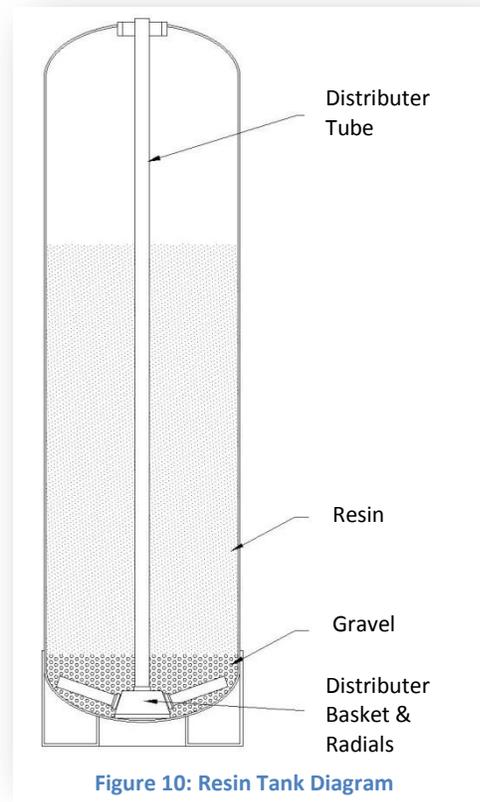


Figure 10: Resin Tank Diagram



Figure 11: Completed Tank

4. Connect the brine tank.

- A. Remove the ties on the brine line hose (included in the brine tank).
- B. Remove the well cap and connect one end of the brine line hose to the brine line connection (Shown in Figure 12) of the brine tank. Tighten the brine line hose to the brine line connection by turning the cap of the brine line connection clockwise by hand. Make sure that no air can get into the line, or the softener will not regenerate properly.

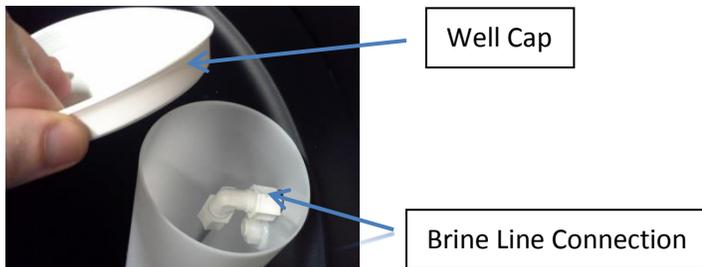


Figure 11: Brine Well Picture

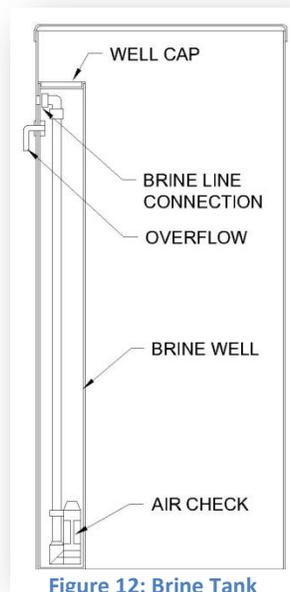


Figure 12: Brine Tank

- C. Attach the line to the included Brine Line 'T'
 - a. Determine a good length of tube needed by placing the free end of the tube in between the two valves and cut the tube. (you will need enough tube left over to connect the Brine Line 'T' to the brine inlet of both valves). Tighten the tube to position 1 in figure 13 of the Brine Line 'T'.
 - b. Cut the remaining tube in half. Connect one end of each tube to positions 2 and 3 on the brine line 'T'.
 - c. A red latch with a Polytube insert attached is placed under the brine inlet of each valve. Place this insert in the brine line before connecting it to the brine inlet. (Figure 14)

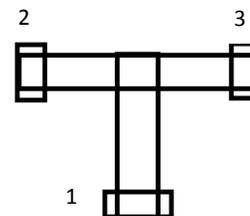


Figure 13: Brine Line 'T'



Figure 14: Installing Brine Line Polytube

- d. Tighten all connections using a wrench and tightening the caps clockwise.
- D. Safely dispose of any leftover tubing.
 - E. Fill the brine tank with salt.

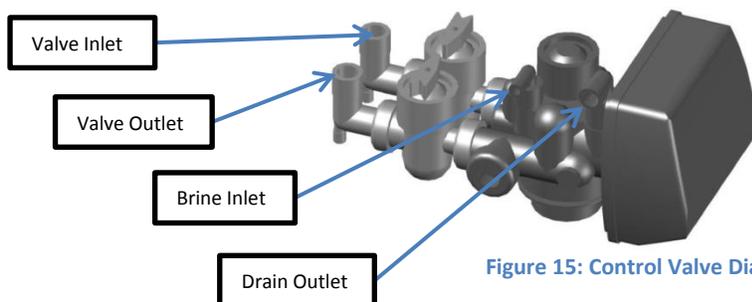


Figure 15: Control Valve Diagram

5. Connect the MAV.

- A. Connect and tighten the MAV to the outlet valve of control valve A and control valve B using the interconnecting manifold.

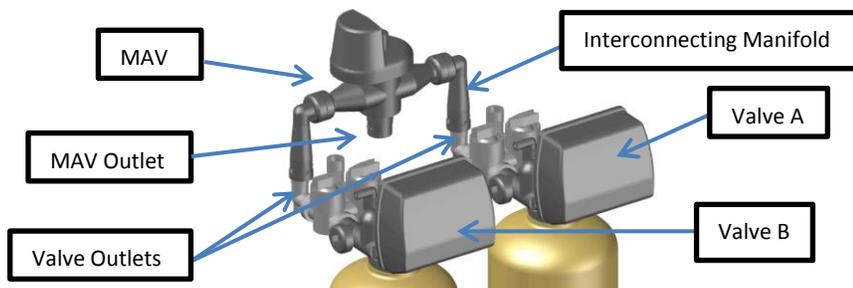


Figure 16: MAV connected to Valves

- B. Remove the twist ties from the MAV drive cord (a 2-pin cord usually identified with a blue dot).
- C. Remove the face plate from control valve A and place it in a safe, dry location.

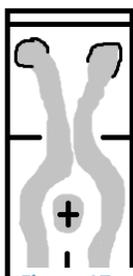


Figure 17: Inner Back Hatch

- D. Remove the back hatch from valve A using a screwdriver. A diagram of the back hatch is shown in Figure 17 and Figure 18.
 - a. Verify that there is an unused hole in the back. If there is not a hole, you may need to pop it out using a screw driver and hammer like a chisel.

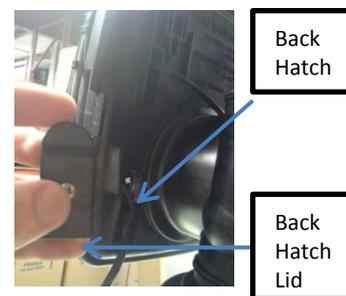


Figure 18: Back Hatch Diagram

- E. Run the MAV drive cord through the unused hole of the back hatch. Connect the 2-pin connector to the corresponding 2-pins of the circuit board of the valve (also identified with a blue dot.)
- F. Maneuver the MAV drive cord around and behind the circuit board in a way that the face plate can be securely reattached. To make it easier to run the cords around the valve, you can remove the circuit board plate by lifting up the two tabs shown in Figure 23 and Figure 24. There should be a loud snap once the face plate is secure.



Figure 19: Run the MAV Drive Cord through the Back Hatch

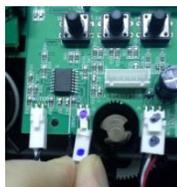


Figure 20: Connect the MAV Drive Cord to the Circuit Board



Figure 21: Securely attached MAV Drive Cord



Figure 22: How to Run Cords around Control Valve



Figure 23: Lifting Two Tabs



Figure 24: Removing Circuit Board Plate

- G. Maneuver the MAV drive cord into the correct position of the back hatch of control valve A, as shown in figure 22. Reattach the back hatch onto control valve A.
- H. Connect the interconnecting cable (a 3-pin cord usually identified with a black dot) from control valve A to control valve B through the back hatch of control valve B in a similar fashion as the MAV drive cord.
- I. Secure the excess cable to prevent it from getting hit/torn off.



6. Connect the Valves to the Water Source

a. Pipe or tube a line from each Control Valve Drain (Figure 15) to the drain. Refer to section 9 for the proper sized drain line. Put the bypass control valve into bypass operation shown in figure 27.

DO NOT

- install a valve in this line
- use a pipe smaller than the valve sizes listed on section 9.
- make a direct connection to the drain
 - Provide an air gap at least four times the diameter of the drain pipe to conform to sanitation codes and be able to observe the drain flow.
- use an excessive amount of elbows in the plumbing

- B. Connect the facility plumbing to the control valve inlet following all local codes.
- C. Temporarily run the MAV outlet to the drain.

Note: Make sure all piping is free of thread chips and other foreign matter.

7. Start up the system for the first time.

- A. Add about three gallons of water to the brine tank.
- B. Make sure the tanks are filled with water.
 - a. Manually put control valve A into regeneration (Hold the regen button)
 - b. A mixture of air and water will flow from the drain line.
 - c. Slowly open the bypass valve's inlet to allow water to slowly enter the tank.
(shown in figure
 - d. Once the tank is filled, only water will be coming out of the drain line. Put the system back into bypass operation. Run each step of the regen cycle (Figure 31) for a few minutes.
 - e. Repeat steps a-e for control valve B.
- C. Program the Valve. Most of the settings were pre-programmed by Diamond H2O. The installer must enter the installer settings shown in part 9 section C of this manual.
- D. Connect the MAV outlet to the facility's plumbing. Put both valves into normal operation (Figure 27)



Figure 25: Opening bypass valve's inlet

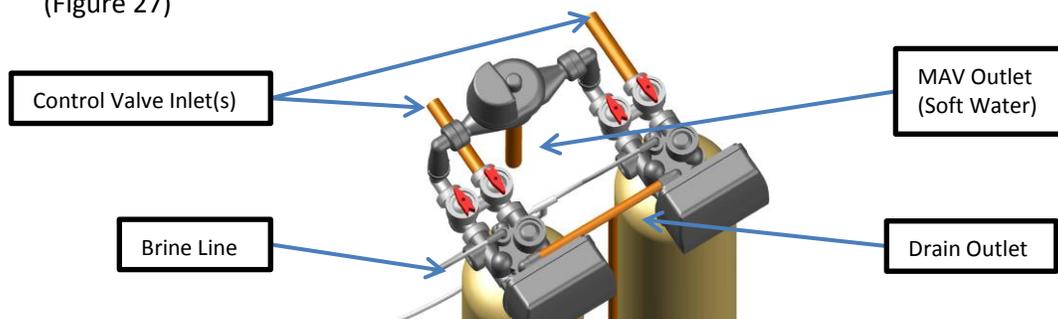
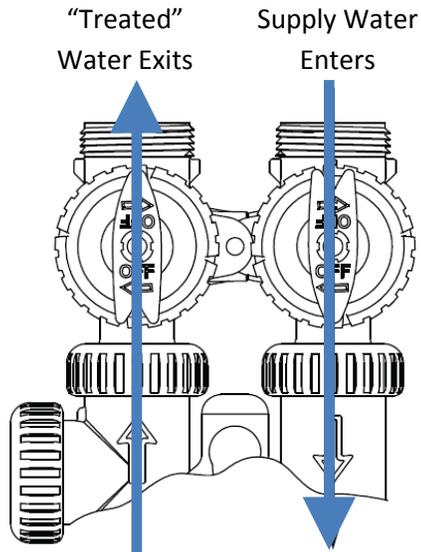


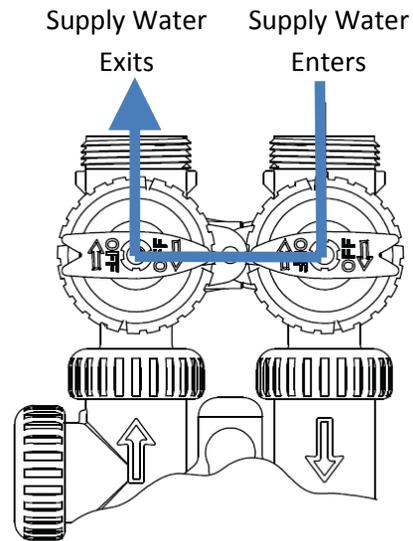
Figure 26: Finished System

8. Bypass Valve Operations

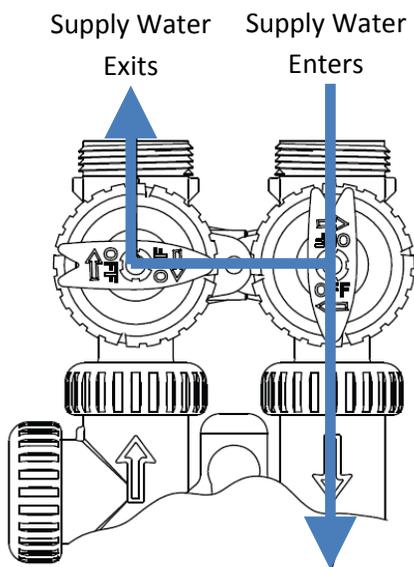
A. The red controls of the bypass valve can be turned 90° resulting in four modes of operation.



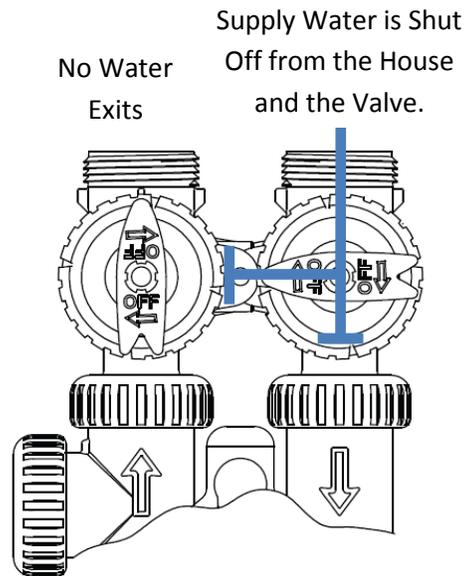
**Figure 27:
Normal Operation**



**Figure 28:
Bypass Operation**



**Figure 29:
Diagnostic Mode**

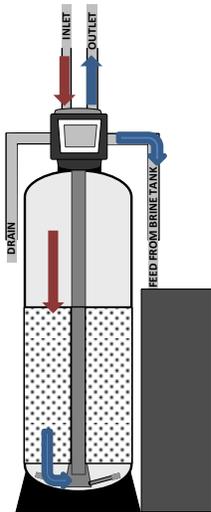
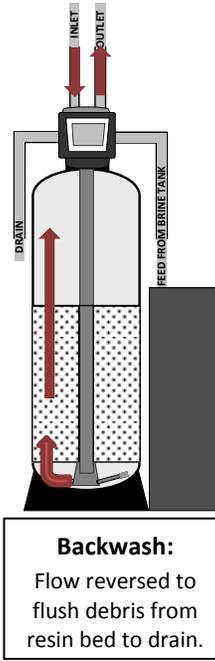
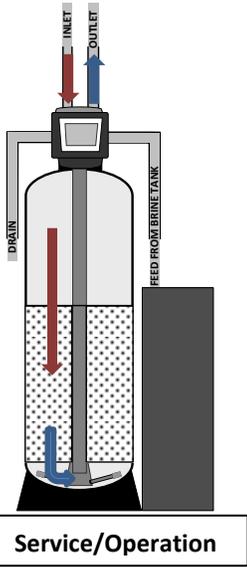


**Figure 30:
Shut Off Mode**

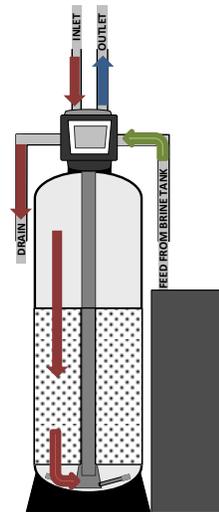
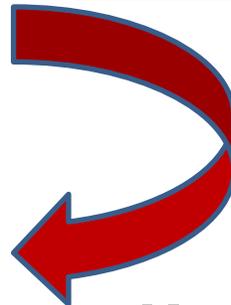
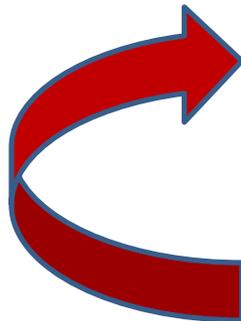
Figure 31: General Softener Operations

Key:

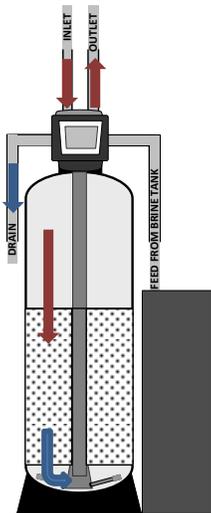
- Hard Water
- Soft Water
- Salinized Water
- Resin



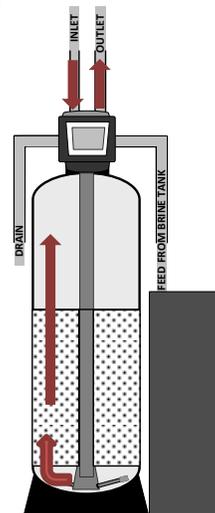
Regenerate Fill:
Water is sent to the Brine Tank to create regenerant for next regeneration cycle.



Regenerant Draw/ Slow Rinse:
After one Tank's Resin Bed is exhausted, Regenerate is drawn from Brine Tank through Brine Line Valve to Resin Bed. Hardness ions are then replaced by sodium ions, preparing Resin for another treatment cycle. The Regenerate flows through resin (at a specific rate) to exchange ions. Resin is now 'Regenerated' and ready for another cycle.



Fast Rinse:
Removes any residual regenerant from resin bed. (Water travels through the resin bed and up the riser tube drain).



Second Backwash:
Flow reversed to flush debris from resin bed to drain.



9. Program the Valve

To enter into the programming mode, press and hold the indicated buttons on the control valve for 5 seconds. For each set of settings (A-H), the display will start by showing the parameter listed as a. To go to the next parameter, press the next button on the control valve. To go back to the last parameter, press the regen button on the control valve. After you hit next on the last parameter, you will be returned to the home screen, where the clock should be displayed.

Note: Please defer to the programming guide included in the packaging for the correct settings for your system.

Important: All configuration settings and Regen cycle time settings will be entered by Diamond H2O prior to shipping. No value in these settings needs to be changed in the field. If you can't get into a certain setting, make sure the display is unlocked (Part H).

A. Configuration Settings (Entered by Diamond H2O)

Press and Hold:  

a. Set Valve Type (1.0", 1.25", 1.5", 2.0", 2.0L")



b. Set Regen Initiation Style (**Volume**, 28, 28 & Volume, 7, 7 & Volume)

Sets when the softener will initiate regeneration. The system will regenerate:

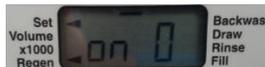
- Volume:** after a certain volume of water is used.
- 28:** on a day of the month (1 through 28) selected in Installer Display Settings.
- 7:** on a day of the week (1 through 7) selected in Installer Display Settings.
- 28 & Volume:** Whichever comes first, the day of the month or after an amount of volume is used.
- 28 & Volume:** Whichever comes first, the day of the week or after an amount of volume is used.



c. Set Regen (dELy, on 0)

Once regeneration has been initiated, sets when it will start.

- on 0:** Regeneration will start immediately.
- dELy:** Regeneration will be delayed for a specified time.



d. Set (NHWP, ALT A, ALT B, or OFF)

Sets whether the valve will act as an alternator or will receive an external signal to start regeneration.

- nHBP:** No Hard Water Bypass, for parallel systems
- Alt A:** For control valve with MAV drive cord (2-pin) attached (Control Valve A)
- Alt B:** For control valve without MAV drive cord attached (Control Valve B)
- SEPS:** Separate source operation.
- OFF:** Control valve not set



e. Set Special Rinse Duration (**off**)



f. Set dp (**dp_off**)

Selects the use of an outside signal to initiate regeneration.

- dp_off:** Does not use an outside signal.
- dp_on:** Does use an outside signal.



blink



Important: All configuration settings and Regen cycle time settings will be entered by Diamond H2O prior to shipping. No value in these settings needs to be changed in the field. If you can't get into a certain setting, make sure the display is unlocked (Part H).

B. Regen Cycle Time Settings (Entered by Diamond H2O)

Press and Hold: **NEXT** & 

a. Set (Softening, Filtering)

Sets whether the valve is softening or filtering



b. Set Backwash (14 minutes)

Sets the amount of time the system will backwash (Backwash Figure 30)



c. Set Draw (60 minutes)

Sets the amount of time the valve will draw from the brine tank. (Regenerant draw/Slow Rinse Figure 30)



d. Set Second Backwash (4 minutes)

Sets the amount of time the system will backwash a second time (Second Backwash Figure 30)



e. Set Rinse (6 minutes)

Sets the amount of time the valve will draw from the brine tank. (Fast Rinse Figure 30)



f. Set Fill (20 minutes)

Sets the amount of time the valve will fill the brine tank with water (Regenerant Fill Figure 30)



C. Installer Display Settings *Entered on Site By Customer*****



Press and Hold: **NEXT** & 

a. Set Volume Capacity (Gallons)

- The setting for volume capacity can be determined using your model number and hardness in grains per gallon using the volume capacity chart. By default, the valve will be programmed for water with 15gpg hardness.

*** The chart based on 10lbs/ft³ per regeneration is on page 14 ***

*** The chart based on 15lbs/ft³ per regeneration is on page 15 ***



b. Set Day Override (on, off)

Pre-set by Diamond H2O



c. Set Regen Time (On 0)

Pre-set by Diamond H2O



D. Diagnostics

Press and Hold:  &  then  & 

- a. Days Since Last Regeneration
- b. Gallons Since Last Regen
- c. Total Days in Service since Start-Up
- d. Total Regenerations Since Start-Up

E. Set Time of Day

Press and Hold: **NEXT**

Note: The only time you need to set the time is if the internal battery is dead and a power outage occurs.

- a. Hours
- b. Minutes

NOTE: If the customer sent in water sample to Diamond H2O, Diamond H2O will pre-set capacity based upon the water hardness and softener resin capacity.

F. User Displays



a. User Display One

If volume is selected in the Configuration Settings (default for Diamond H2O), the display shows the volume remaining until the next regeneration. This screen will not be shown if either volume is not selected or a meter is not used.



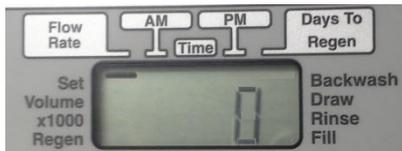
b. User Display Two

This displays the number of days until regeneration.



c. User Display Three

This displays the flow rate in gallons per minute (gpm). If a meter is not used, this display will be shown and will display 0. This display will not be shown if either 7 or 28 are selected in the configuration settings (8Ab).



d. User Display Four

Displays total flow in gallons since last rest. If a meter is not used, this display will be shown and will display 0. This display will not be shown if either 7 or 28 are selected in the configuration settings (8Ab).

NOTE: Hold the down arrow for 3 seconds to reset to 0.

e. User Display Five

This displays the current time.



G. Reset Display

Press and Hold: **NEXT & REGEN**

H. Lock/Unlock Settings

The valve has a lock feature which doesn't allow the settings other than time to be changed. The User displays are still visible, however diagnostics will be hidden. Enter the keys in the sequence shown below to lock/unlock the screen.





DCS6 Series Product Manual

DCS6 Volume Capacity Chart (gallons) **Based on 10 lbs/ft³ per regeneration** Default Salt Setting for Diamond H2O

Hardness (gpg)	Model # DCS6-xx-																				
	24	30	45	60	75	90	120	150	180	210	240	270	300	450	600	750	900	1200	1500	1800	2100
1	18000	24000	36000	48000	60000	72000	96000	120000	144000	168000	192000	216000	240000	360000	480000	600000	720000	960000	1200000	1440000	1680000
2	9600	12000	18000	24000	30000	36000	48000	60000	72000	84000	96000	108000	120000	180000	240000	300000	360000	480000	600000	720000	840000
3	6400	8000	12000	16000	20000	24000	32000	40000	48000	56000	64000	72000	80000	120000	160000	200000	240000	320000	400000	480000	560000
4	4800	6000	9000	12000	15000	18000	24000	30000	36000	42000	48000	54000	60000	90000	120000	150000	180000	240000	300000	360000	420000
5	3800	4800	7200	9600	12000	14400	19200	24000	28800	33600	38400	43200	48000	72000	96000	120000	144000	192000	240000	288000	336000
6	3200	4000	6000	8000	10000	12000	16000	20000	24000	28000	32000	36000	40000	60000	80000	100000	120000	160000	200000	240000	280000
7	2700	3400	5100	6800	8500	10200	13700	17100	20500	24000	27400	30800	34200	51400	68500	85700	102800	137100	171400	205700	240000
8	2400	3000	4500	6000	7500	9000	12000	15000	18000	21000	24000	27000	30000	45000	60000	75000	90000	120000	150000	180000	210000
9	2100	2600	4000	5300	6600	8000	10600	13300	16000	18600	21300	24000	26600	40000	53300	66600	80000	106600	133300	160000	186600
10	1900	2400	3600	4800	6000	7200	9600	12000	14400	16800	19200	21600	24000	36000	48000	60000	72000	96000	120000	144000	168000
11	1700	2100	3200	4300	5400	6500	8700	10900	13000	15200	17400	19600	21800	32700	43600	54500	65400	87200	109000	130900	152700
12	1600	2000	3000	4000	5000	6000	8000	10000	12000	14000	16000	18000	20000	30000	40000	50000	60000	80000	100000	120000	140000
13	1400	1800	2700	3600	4600	5500	7300	9200	11000	12900	14700	16600	18400	27600	36900	46100	55300	73800	92300	110700	129200
14	1300	1700	2500	3400	4200	5100	6800	8500	10200	12000	13700	15400	17100	25700	34200	42800	51400	68500	85700	102800	120000
15	1200	1600	2400	3200	4000	4800	6400	8000	9600	11200	12800	14400	16000	24000	32000	40000	48000	64000	80000	96000	112000
16	1200	1500	2200	3000	3700	4500	6000	7500	9000	10500	12000	13500	15000	22500	30000	37500	45000	60000	75000	90000	105000
17	1100	1400	2100	2800	3500	4200	5600	7000	8400	9800	11200	12700	14100	21100	28200	35200	42300	56400	70500	84700	98800
18	1000	1300	2000	2700	3300	4000	5300	6600	8000	9300	10600	12000	13300	20000	26600	33300	40000	53300	66600	80000	93300
19	1000	1200	1800	2500	3100	3700	5000	6300	7500	8800	10100	11300	12600	18900	25200	31500	37800	50500	63100	75700	88400
20	900	1200	1800	2400	3000	3600	4800	6000	7200	8400	9600	10800	12000	18000	24000	30000	36000	48000	60000	72000	84000
21	900	1100	1700	2200	2800	3400	4500	5700	6900	8100	9300	10500	11700	17100	22800	28500	34200	45700	57100	68500	80000
22	800	1000	1600	2100	2700	3200	4300	5400	6500	7600	8700	9800	10900	16300	21800	27200	32700	43600	54500	65400	76300
23	800	1000	1500	2000	2600	3100	4100	5200	6200	7300	8300	9300	10400	15600	20800	26000	31300	41700	52100	62600	73000
24	800	1000	1500	2000	2500	3000	4000	5000	6000	7000	8000	9000	10000	15000	20000	25000	30000	40000	50000	60000	70000
25	700	900	1400	1900	2400	2900	3800	4800	5700	6700	7600	8600	9600	14400	19200	24000	28800	38400	48000	57600	67200
26	700	900	1300	1800	2300	2700	3600	4600	5500	6400	7300	8300	9200	13800	18400	23000	27600	36900	46100	55300	64600
27	700	800	1300	1700	2200	2600	3500	4400	5300	6200	7100	8000	8900	13300	17700	22200	26600	35500	44400	53300	62200
28	600	800	1200	1700	2100	2500	3400	4200	5100	6000	6800	7700	8500	12800	17100	21400	25700	34200	42800	51400	60000
29	600	800	1200	1600	2000	2400	3300	4100	4900	5700	6600	7400	8200	12400	16500	20600	24800	33100	41300	49600	57900
30	600	800	1200	1600	2000	2400	3200	4000	4800	5600	6400	7200	8000	12000	16000	20000	24000	32000	40000	48000	56000
31	600	700	1100	1500	1900	2300	3000	3800	4600	5400	6100	6900	7700	11600	15400	19300	23200	30900	38700	46400	54100
32	600	700	1100	1500	1800	2200	3000	3700	4500	5200	6000	6700	7500	11200	15000	18700	22500	30000	37500	45000	52500
33	500	700	1000	1400	1800	2100	2900	3600	4300	5000	5800	6500	7200	10900	14500	18100	21800	29000	36300	43600	50900
34	500	700	1000	1400	1700	2100	2800	3500	4200	4900	5600	6300	7000	10500	14100	17600	21100	28200	35200	42300	49400
35	500	600	1000	1300	1600	2000	2700	3400	4100	4800	5400	6100	6800	10200	13700	17100	20500	27400	34200	41100	48000
36	500	600	1000	1300	1600	2000	2600	3300	4000	4600	5300	6000	6600	10000	13300	16600	20000	26600	33300	40000	46600
37	500	600	900	1200	1500	1900	2500	3200	3900	4500	5100	5800	6400	9700	12900	16200	19400	25900	32400	38900	45400
38	500	600	900	1200	1500	1800	2500	3100	3700	4400	5000	5600	6300	9400	12600	15700	18900	25200	31500	37800	44200
39	400	600	900	1200	1500	1800	2400	3000	3600	4300	4900	5500	6100	9200	12300	15300	18400	24600	30700	36900	43000
40	400	600	900	1200	1500	1800	2400	3000	3600	4200	4800	5400	6000	9000	12000	15000	18000	24000	30000	36000	42000
41	400	500	800	1100	1400	1700	2300	2900	3500	4000	4600	5200	5800	8700	11700	14600	17500	23400	29200	35100	40900
42	400	500	800	1100	1400	1700	2200	2800	3400	4000	4500	5100	5700	8500	11400	14200	17100	22800	28500	34200	40000

For Example, a DCS6-240-300 softening 20gpg water would have a volume capacity of 9,600 gallons



DCS6 Series Product Manual

DCS6 Volume Capacity Chart (gallons)

Based on 15 lbs/ft³ per regeneration

Hardness (gpg)	Model # DCS6-xx-																				
	24	30	45	60	75	90	120	150	180	210	240	270	300	450	600	750	900	1200	1500	1800	2100
1	24000	30000	45000	600000	75000	90000	120000	150000	180000	210000	240000	270000	300000	450000	600000	750000	900000	1200000	1500000	1800000	2100000
2	12000	15000	22500	300000	37500	45000	60000	75000	90000	105000	120000	135000	150000	225000	300000	375000	450000	600000	750000	900000	1050000
3	8000	10000	15000	200000	25000	30000	40000	50000	60000	70000	80000	90000	100000	150000	200000	250000	300000	400000	500000	600000	700000
4	6000	7500	11200	150000	18700	22500	30000	37500	45000	52500	60000	67500	75000	112500	150000	187500	225000	300000	375000	450000	525000
5	4800	6000	9000	120000	15000	18000	24000	30000	36000	42000	48000	54000	60000	90000	120000	150000	180000	240000	300000	360000	420000
6	4000	5000	7500	100000	12500	15000	20000	25000	30000	35000	40000	45000	50000	75000	100000	125000	150000	200000	250000	300000	350000
7	3400	4200	6400	85700	10700	12800	17100	21400	25700	30000	34200	38500	42800	64200	85700	107100	128500	171400	214200	257100	300000
8	3000	3700	5600	75000	9300	11200	15000	18700	22500	26200	30000	33700	37500	56200	75000	93700	112500	150000	187500	225000	262500
9	2600	3300	5000	66600	8300	10000	13300	16600	20000	23300	26600	30000	33300	50000	66600	83300	100000	133300	166600	200000	233300
10	2400	3000	4500	60000	7500	9000	12000	15000	18000	21000	24000	27000	30000	45000	60000	75000	90000	120000	150000	180000	210000
11	2100	2700	4000	54500	6800	8100	10900	13600	16300	19000	21800	24500	27200	40900	54500	68100	81800	109000	136300	163600	190900
12	2000	2500	3700	50000	6200	7500	10000	12500	15000	17500	20000	22500	25000	37500	50000	62500	75000	100000	125000	150000	175000
13	1800	2300	3400	46100	5700	6900	9200	11500	13800	16100	18400	20700	23000	34600	46100	57600	69200	92300	115300	138400	161500
14	1700	2100	3200	42800	5300	6400	8500	10700	12800	15000	17100	19200	21400	32100	42800	53500	64200	85700	107100	128500	150000
15	1600	2000	3000	40000	5000	6000	8000	10000	12000	14000	16000	18000	20000	30000	40000	50000	60000	80000	100000	120000	140000
16	1500	1800	2800	37500	4600	5600	7500	9300	11200	13100	15000	16800	18700	28100	37500	46800	56200	75000	93700	112500	131200
17	1400	1700	2600	35200	4400	5200	7000	8800	10500	12300	14100	15800	17600	26400	35200	44100	52900	70500	88200	105800	123500
18	1300	1600	2500	33300	4100	5000	6600	8300	10000	11600	13300	15000	16600	25000	33300	41600	50000	66600	83300	100000	116600
19	1200	1500	2300	31500	3900	4700	6300	7800	9400	11000	12600	14200	15700	23600	31500	39400	47300	63100	78900	94700	110500
20	1200	1500	2200	30000	3700	4500	6000	7500	9000	10500	12000	13500	15000	22500	30000	37500	45000	60000	75000	90000	105000
21	1100	1400	2100	28500	3500	4200	5700	7100	8500	10000	11400	12800	14200	21400	28500	35700	42800	57100	71400	85700	100000
22	800	1000	1600	2100	2700	3200	4300	5400	6500	7600	8700	9800	10900	16300	21800	27200	32700	43200	54800	65400	76300
23	800	1000	1500	2000	2600	3100	4100	5200	6200	7300	8300	9300	10400	15600	20800	26000	31300	41700	52100	62600	73000
24	800	1000	1500	2000	2500	3000	4000	5000	6000	7000	8000	9000	10000	14400	19200	24000	28800	38400	48000	50000	60000
25	700	900	1400	1900	2400	2800	3800	4800	5700	6700	7600	8600	9600	14000	18400	23000	27600	36900	46100	55300	64600
26	700	900	1300	1800	2300	2700	3600	4600	5500	6400	7300	8300	9200	13800	18400	23000	27600	36900	46100	55300	64600
27	700	800	1300	1700	2200	2600	3500	4400	5300	6200	7100	8000	8800	13300	17700	22200	26600	35500	44400	53300	62200
28	600	800	1200	1700	2100	2500	3400	4200	5100	6000	6800	7700	8500	12800	17100	21400	25700	34200	42800	51400	60000
29	600	800	1200	1600	2000	2400	3300	4100	4900	5700	6600	7400	8200	12400	16500	20600	24800	33100	41300	49600	57900
30	600	800	1200	1600	2000	2400	3200	4000	4800	5600	6400	7200	8000	12000	16000	20000	24000	32000	40000	48000	56000
31	600	700	1100	1500	1900	2300	3000	3800	4600	5400	6100	6900	7700	11600	15400	19300	23200	30900	38700	46400	54100
32	600	700	1100	1500	1800	2200	3000	3700	4500	5200	6000	6700	7500	11200	15000	18700	22500	30000	37500	45000	52500
33	500	700	1000	1400	1800	2100	2900	3600	4300	5000	5800	6500	7200	10900	14500	18100	21800	29000	36300	43600	50900
34	500	700	1000	1400	1700	2100	2800	3500	4200	4900	5600	6300	7000	10500	14100	17600	21100	28200	35200	42300	49400
35	500	600	1000	1300	1700	2000	2700	3400	4100	4800	5400	6100	6800	10200	13700	17100	20500	27400	34200	41100	48000
36	500	600	1000	1300	1600	2000	2600	3300	4000	4600	5300	6000	6600	10000	13300	16600	20000	26600	33300	40000	46600
37	500	600	900	1200	1600	1900	2500	3200	3800	4500	5100	5800	6400	9700	12900	16200	19400	25900	32400	38900	45400
38	500	600	900	1200	1500	1800	2500	3100	3700	4400	5000	5600	6300	9400	12600	15700	18900	25200	31500	37800	44200
39	400	600	900	1200	1500	1800	2400	3000	3600	4300	4900	5500	6100	9200	12300	15300	18400	24600	30700	36900	43000
40	400	600	900	1200	1500	1800	2400	3000	3600	4200	4800	5400	6000	9000	12000	15000	18000	24000	30000	36000	42000
41	400	500	800	1100	1400	1700	2300	2900	3500	4000	4600	5200	5800	8700	11700	14600	17500	23400	29200	35100	40900
42	400	500	800	1100	1400	1700	2200	2800	3400	4000	4500	5100	5700	8500	11400	14200	17100	22800	28500	34200	40000

For Example, a DCS6-240-300 softening 20gpg water would have a volume capacity of 12,000 gallons



DCS6 Series Product Manual

10. System Specifications

1.0" Patriot - System Specifications

MODEL (T1 or T2) (T1: 1-Tank Softener) (T2: 2-Tank Softener)	CAPACITY & SALT per REGENERATION				FLOW RATE (GPM)			SOFTENER TANK(S)		BRINE TANK (With Grid)		PLUMBING	
	MAXIMUM Capacity	SALT/Regen	MINIMUM Capacity	SALT/Regen	CONT. @15psi Drop	PEAK @25psi Drop	BACKWASH n/a	DIMEN'S Dia x Ht (in)	CAPACITY Cu Ft	DIMEN'S Dia x Ht (in)	CAPACITY Lbs.	SERVICE Inches	DRAIN Inches
DCS6-24-100	24,000	12 lb	18,000	8lb	13	20	1.7	8 x 44	0.75	18 x 33	300	1	¾
DCS6-30-100	30,000	15 lb	24,000	10lb	15	22	2.2	9 x 48	1	18 x 33	300	1	¾
DCS6-45-100	45,000	22.5 lb	36,000	15lb	15	22	2.7	10 x 54	1.5	18 x 40	400	1	¾
DCS6-60-100	60,000	30 lb	48,000	20lb	18	25	3.2	12 x 52	2	18 x 40	400	1	¾
DCS6-75-100	75,000	37.5 lb	60,000	25lb	19	26	4.2	13 x 54	2.5	18 x 40	400	1	¾
DCS6-90-100	90,000	45 lb	72,000	30lb	19	26	5.3	14 x 65	3	24 x 50	900	1	¾

1.0" Patriot - System Footprint & Shipping Weights

MODEL (T1: 1-Tank System) (T2: 2-Tank System)	(T1) 1-TANK System		(T2) 2-TANK System	
	FOOTPRINT L" x W" x H"	SHIPPING WEIGHT lbs	FOOTPRINT L" x W" x H"	SHIPPING WEIGHT lbs
DCS6-24-100	32 x 18 x 52	76	46 x 18 x 52	129
DCS6-30-100	33 x 18 x 56	91	48 x 18 x 56	160
DCS6-45-100	34 x 18 x 62	128	50 x 18 x 62	230
DCS6-60-100	36 x 18 x 60	160	54 x 18 x 60	295
DCS6-75-100	37 x 18 x 62	213	56 x 18 x 62	401
DCS6-90-100	44 x 24 x 73	358	64 x 24 x 73	578

Shipping Codes

Product	Code
Entire System	77.5
Resin Tank/Brine Tank	77.5
Control Valves	50
Gravel	55



DCS6 Series Product Manual

1.25" Patriot - System Specifications

MODEL (T1 or T2) (T1: 1-Tank Softener) (T2: 2-Tank Softener)	CAPACITY & SALT per REGENERATION				FLOW RATE (GPM)			SOFTENER TANK(S)		BRINE TANK (with Grid)		PLUMBING	
	MAXIMUM Capacity	Salt/Regen	MINIMUM Capacity	Salt/Regen	CONT. @15psi Drop	PEAK @25psi Drop	BACKWASH r/a	DIMEN'S Dia x Ht (in)	CAPACITY Cu Ft	DIMEN'S Dia x Ht (in)	CAPACITY Lbs.	SERVICE Inches	DRAIN Inches
DCS6-24-125	24,000	12 lb	19,200	8lb	14	23	1.7	8 x 44	0.8	18 x 33	300	1 ½	¾
DCS6-30-125	30,000	15 lb	24,000	10lb	17	26	2.2	9 x 48	1	18 x 33	300	1 ½	¾
DCS6-45-125	45,000	22.5 lb	36,000	15lb	18	27	2.7	10 x 54	1.5	18 x 40	400	1 ½	¾
DCS6-60-125	60,000	30 lb	48,000	20lb	22	31	3.2	12 x 52	2	18 x 40	400	1 ½	¾
DCS6-75-125	75,000	37.5 lb	60,000	25lb	23	32	4.2	13 x 54	2.5	18 x 40	400	1 ½	¾
DCS6-90-125	90,000	45 lb	72,000	30lb	23	32	5.3	14 x 65	3	24 x 50	900	1 ½	¾
DCS6-120-125	120,000	60 lb	96,000	40lb	25	34	6.5	16 x 65	4	24 x 50	300	1 ½	¾
DCS6-150-125	150,000	75 lb	120,000	50lb	26	35	9	18 x 65	5	24 x 50	300	1 ½	¾
DCS6-180-125	180,000	90 lb	144,000	60lb	28	37	12	18 x 65	6	24 x 50	400	1 ½	1

1.25" Patriot - System Footprint & Shipping Weights

MODEL (T1: 1-Tank System) (T2: 2-Tank System)	(T1) 1-TANK System		(T2) 2-TANK System	
	FOOTPRINT L" x W" x H"	SHIPPING WEIGHT lbs	FOOTPRINT L" x W" x H"	SHIPPING WEIGHT lbs
DCS6-24-125	32 x 18 x 52	76	46 x 18 x 52	129
DCS6-30-125	33 x 18 x 56	91	48 x 18 x 56	160
DCS6-45-125	34 x 18 x 62	128	50 x 18 x 62	230
DCS6-60-125	36 x 18 x 60	160	54 x 18 x 60	295
DCS6-75-125	37 x 18 x 62	213	56 x 18 x 62	401
DCS6-90-125	44 x 24 x 73	358	64 x 24 x 73	578
DCS6-120-125	46 x 24 x 73	442	68 x 24 x 73	747
DCS6-150-125	48 x 24 x 73	544	72 x 24 x 73	951
DCS6-180-125	48 x 24 x 73	595	72 x 24 x 73	1053

Shipping Codes

Product	Code
Entire System	77.5
Resin Tank/Brine Tank	77.5
Control Valves	50
Gravel	50
Resin	55



DCS6 Series Product Manual

1.5” Patriot - System Specifications

MODEL (T1: 1-Tank Softener) (T2: 2-Tank Softener)	CAPACITY & SALT per REGENERATION		FLOW RATE (GPM)			SOFTENER TANK(S)		BRINE TANK (with Grid)		PLUMBING	
	MAXIMUM Capacity	MINIMUM Capacity	CONT. @15psi Drop	PEAK @25psi Drop	BACKWASH n/a	DIMEN'S Dia x Ht (in)	CAPACITY Cu Ft	DIMEN'S Dia x Ht (in)	CAPACITY Lbs.	SERVICE Inches	DRAIN Inches
DCS6-75-150	75,000	60,000	33	51	4.2	13 x 54	2.5	18 x 40	400	1 ½	¾
DCS6-90-150	90,000	72,000	36	54	5.3	14 x 65	3	24 x 50	900	1 ½	¾
DCS6-120-150	120,000	96,000	41	60	6.5	16 x 65	4	24 x 50	900	1 ½	¾
DCS6-150-150	150,000	120,000	46	64	9	18 x 65	5	24 x 50	900	1 ½	¾
DCS6-180-150	180,000	144,000	52	70	10	21 x 62	6	24 x 50	900	1 ½	1
DCS6-210-150	210,000	168,000	50	69	10	21 x 62	7	24 x 50	900	1 ½	1
DCS6-240-150	240,000	192,000	55	73	15	24 x 72	8	24 x 50	900	1 ½	1
DCS6-270-150	270,000	216,000	54	72	15	24 x 72	9	24 x 50	900	1 ½	1
DCS6-300-150	300,000	240,000	53	71	15	24 x 72	10	30 x 50	1,400	1 ½	1

1.5” Patriot - System Footprint & Shipping Weights

MODEL (T1: 1-Tank System) (T2: 2-Tank System)	(T1) 1-TANK System		(T2) 2-TANK System	
	FOOTPRINT L" x W" x H"	SHIPPING WEIGHT lbs	FOOTPRINT L" x W" x H"	SHIPPING WEIGHT lbs
DCS6-75-150	37 X 18 x 64	230	56 x 18 x 64	434
DCS6-90-150	44 x 24 x 75	374	64 x 24 x 75	611
DCS6-120-150	46 x 24 x 75	459	68 x 24 x 75	780
DCS6-150-150	48 x 24 x 75	561	72 x 24 x 75	984
DCS6-180-150	51 x 24 x 72	643	78 x 24 x 72	1,148
DCS6-210-150	51 x 24 x 72	694	78 x 24 x 72	1,250
DCS6-240-150	54 x 24 x 82	861	84 x 24 x 82	1,585
DCS6-270-150	54 x 24 x 82	912	84 x 24 x 82	1,687
DCS6-300-150	60 x 30 x 82	985	90 x 30 x 82	1,760

Shipping Codes

Product	Code
Entire System	77.5
Resin Tank/Brine Tank	77.5
Control Valves	50
Gravel	50
Resin	55



DCS6 Series Product Manual

2.0" Patriot - System Specifications

MODEL (T1 or T2) (T1: 1-Tank Softener) (T2: 2-Tank Softener)	CAPACITY & SALT per REGENERATION				FLOW RATE (GPM)			SOFTENER TANK(S)		BRINE TANK (With Grid)		PLUMBING	
	MAXIMUM Capacity	Salt/Regen	MINIMUM Capacity	Salt/Regen	CONT. @15psi Drop	PEAK @25psi Drop	BACKWASH n/a	DIMEN'S Dia x Ht (in)	CAPACITY Cu Ft	DIMEN'S Dia x Ht (in)	CAPACITY Lbs.	SERVICE Inches	DRAIN Inches
DCS6-75-200	75,000	37.5 lb	60,000	25 lb	38	64	4.2	13 x 54	2.5	18 x 40	400	2	¾
DCS6-90-200	90,000	45 lb	72,000	30 lb	42	69	5.3	14 x 65	3	24 x 50	900	2	¾
DCS6-120-200	120,000	60 lb	96,000	40 lb	51	79	6.5	16 x 65	4	24 x 50	900	2	¾
DCS6-150-200	150,000	75 lb	120,000	50 lb	59	89	9	18 x 65	5	24 x 50	900	2	¾
DCS6-180-200	180,000	90 lb	144,000	60 lb	72	103	10	21 x 62	6	24 x 50	900	2	1
DCS6-210-200	210,000	105 lb	168,000	70 lb	69	100	10	21 x 62	7	24 x 50	900	2	1
DCS6-240-200	240,000	120 lb	192,000	80 lb	80	110	15	24 x 72	8	24 x 50	900	2	1
DCS6-270-200	270,000	135 lb	216,000	90 lb	77	108	15	24 x 72	9	24 x 50	900	2	1
DCS6-300-200	300,000	150 lb	240,000	100 lb	75	105	15	24 x 72	10	30 x 50	1,400	2	1
DCS6-450-200	450,000	225 lb	360,000	150 lb	87	117	25	30 x 72	15	30 x 50	1,400	2	1 ½
DCS6-600-200	600,000	300 lb	480,000	200 lb	94	124	35	36 x 72	20	39 x 48	2,200	2	1 ½
DCS6-750-200	750,000	375 lb	600,000	250 lb	98	128	45	42 x 72	25	39 x 48	2,200	2	2
DCS6-900-200	900,000	450 lb	720,000	300 lb	96	126	45	42 x 72	30	50 x 60	4,500	2	2
DCS6-1200-200	1,200,000	600 lb	960,000	400 lb	99	130	60	48 x 72	40	50 x 60	4,500	2	2

2.0" Patriot - System Footprint & Shipping Weights

MODEL (T1: 1-Tank System) (T2: 2-Tank System)	(T1) 1-TANK System		(T2) 2-TANK System	
	FOOTPRINT L" x W" x H"	SHIPPING WEIGHT lbs	FOOTPRINT L" x W" x H"	SHIPPING WEIGHT lbs
DCS6-75-200	37 x 18 x 62	238	56 x 18 x 62	450
DCS6-90-200	44 x 24 x 73	382	64 x 24 x 73	627
DCS6-120-200	46 x 24 x 73	467	68 x 24 x 73	796
DCS6-150-200	48 x 24 x 73	569	72 x 24 x 73	1,000
DCS6-180-200	51 x 24 x 70	651	78 x 24 x 70	1,164
DCS6-210-200	51 x 24 x 70	702	78 x 24 x 70	1,266
DCS6-240-200	54 x 24 x 80	869	84 x 24 x 80	1,601
DCS6-270-200	54 x 24 x 80	920	84 x 24 x 80	1,703
DCS6-300-200	60 x 30 x 80	993	90 x 30 x 80	1,776
DCS6-450-200	66 x 30 x 80	1,453	102 x 30 x 80	2,697
DCS6-600-200	81 x 39 x 80	2,007	123 x 39 x 80	3,677
DCS6-750-200	87 x 42 x 80	2,964	135 x 42 x 80	5,392
DCS6-900-200	98 x 50 x 80	3,256	146 x 50 x 80	5,939
DCS6-1200-200	104 x 50 x 80	4,087	158 x 50 x 80	7,601

Shipping Codes

Product	Code
Entire System	77.5
Resin Tank/Brine Tank	77.5
Control Valves	77.5
Gravel	50
Resin	55



DCS6 Series Product Manual

3.0" Patriot - System Specifications

MODEL (T1 or T2)	CAPACITY & SALT per REGENERATION				FLOW RATE (GPM)			SOFTENER TANK(S)		BRINE TANK (With Grid)		PLUMBING	
	MAXIMUM Capacity	Salt/Regen	MINIMUM Capacity	SALT/Regen	CONT. @15psi Drop	PEAK @25psi Drop	BACKWASH n/a	DIMEN'S Dia x Ht (in)	CAPACITY Cu Ft	DIMEN'S Dia x Ht (in)	CAPACITY Lbs.	SERVICE Inches	DRAIN Inches
(T1: 1-Tank System) (T2: 2-Tank System)	Capacity	Salt/Regen	Capacity	Salt/Regen	@15psi Drop	@25psi Drop	n/a	Dia x Ht (in)	Cu Ft	Dia x Ht (in)	CAPACITY Lbs.	SERVICE Inches	DRAIN Inches
DCS6-240-300	240,000	120 lb	192,000	80 lb	119	184	15	24 x 72	8	24 x 50	900	3	1
DCS6-270-300	270,000	135 lb	216,000	90 lb	113	176	15	24 x 72	9	24 x 50	900	3	1
DCS6-300-300	300,000	150 lb	240,000	100 lb	108	169	15	24 x 72	10	30 x 50	1,400	3	1
DCS6-450-300	450,000	225 lb	360,000	150 lb	144	210	25	30 x 72	15	30 x 50	1,400	3	1½
DCS6-600-300	600,000	300 lb	480,000	200 lb	172	238	35	36 x 72	20	39 x 48	2,200	3	1½
DCS6-750-300	750,000	375 lb	600,000	250 lb	190	258	45	42 x 72	25	39 x 48	2,200	3	2
DCS6-900-300	900,000	450 lb	720,000	300 lb	183	252	45	42 x 72	30	50 x 60	4,500	3	2
DCS6-1200-300	1,200,000	600 lb	960,000	400 lb	195	262	60	48 x 72	40	50 x 60	4,500	3	2
DCS6-1500-300	1,500,000	750 lb	1,200,000	500 lb	216	282	100	63 x 86	50	50 x 60	4,500	3	3
DCS6-1800-300	1,800,000	900 lb	1,440,000	600 lb	214	280	100	63 x 86	60	56 x 65	6,400	3	3
DCS6-2100-300	2,100,000	1,050 lb	1,680,000	700 lb	210	278	100	24 x 72	70	56 x 65	6,400	3	3

3.0" Patriot - System Footprint & Shipping Weights

MODEL (T1: 1-Tank System) (T2: 2-Tank System)	(T1) 1-TANK System		(T2) 2-TANK System	
	FOOTPRINT L" x W" x H"	SHIPPING WEIGHT lbs	FOOTPRINT L" x W" x H"	SHIPPING WEIGHT lbs
DCS6-240-300	98 x 50 x 85	897	84 x 24 x 85	1,657
DCS6-270-300	81 x 39 x 85	948	84 x 24 x 85	1,759
DCS6-300-300	66 x 30 x 85	1,021	90 x 30 x 85	1,832
DCS6-450-300	60 x 30 x 85	1,481	102 x 30 x 85	2,753
DCS6-600-300	54 x 24 x 85	2,035	123 x 39 x 85	3,733
DCS6-750-300	87 x 42 x 85	2,992	135 x 42 x 85	5,448
DCS6-900-300	54 x 24 x 85	3,284	146 x 50 x 85	5,995
DCS6-1200-300	104 x 50 x 85	4,115	158 x 50 x 85	7,657
DCS6-1500-300	119 x 63 x 99	5,974	188 x 63 x 99	11,375
DCS6-1800-300	125 x 63 x 99	6,671	194 x 63 x 99	12,582
DCS6-2100-300	125 x 63 x 99	7,181	194 x 63 x 99	13,602

Shipping Codes

Product	Code
Entire System	77.5
Resin Tank/Brine Tank	77.5
Control Valves	77.5
Gravel	50
Resin	55



11. Troubleshooting

Problem	Possible Cause	Solution
No Display on PC Board	No power at electric outlet	Repair outlet or use working outlet
	Control valve power adapter not plugged into outlet or power cord end not connected to PC board connection	Verify that cord is plugged in and that proper voltage is being delivered to PC board connection
	Improper power supply	Verify proper voltage is being delivered to PC board
	Defective power adapter	Replace Power Adapter
	Defective PC Board	Replace PC Board
PC Board does not display correct time of day	Power Adapter Plugged into electric outlet controlled by light switch	Use uninterrupted outlet
	Tripped breaker switch and/ or GFI switch	Reset breaker switch and/ or GFI switch
	Power outage	Reset time of day. If PC board has battery back-up present, the battery may be depleted. See page 12 for instructions on how to change the time. Replace the battery.
	Defective PC board	Replace PC Board, reprogram PC Board
Display does not indicate that water is flowing. Refer to instructions for how the display indicates water is flowing (pg 13)	Bypass valve in bypass position (Figure 23)	Turn bypass handles to place bypass in service position
	Meter is not connected to meter connection on PC board	Connect meter to three pin connection labeled METER on PC board
	Restricted/stalled meter turbine	Remove meter and check for rotation or foreign material
	Meter cable wires are not installed securely into three pin connector	Verify meter cable wires are installed securely into three pin connector labeled METER
	Defective meter	Replace meter
	Defective PC Board	Replace PC Board, reprogram PC Board
Control valve regenerates at wrong time of day	Power outage	Reset time of day. If PC board has battery back-up present, the battery may be depleted. See front cover and drive assembly drawing for instructions.
	Time of day not set correctly	Reset to correct time of day
	Time of regeneration set incorrectly	Reset regeneration time
	Control valve set at "on 0" (immediate regeneration)	Check programming setting and reset to dELy (for a delayed regen time)
	Control valve set at "dELy" (delayed and/or immediate)	Check programming setting and reset to NORMAL (for a delayed regen time)



12. Troubleshooting (2)

Problem	Possible Cause	Solution
Time of day flashes on and off	Power outage	Reset time of day. If PC board has battery back-up present, the battery may be depleted. See page 12 for instructions on how to change the time. Replace the battery.
Control valve does not regenerate automatically when the REGEN button is depressed and held.	Broken drive gear or drive cap assembly	Replace drive gear or drive cap assembly
	Broken Piston Rod	Replace piston rod
	Defective PC Board	Replace PC Board
Control valve does not regenerate automatically but does when the REGEN button is depressed and held.	Bypass valve in bypass position	Turn bypass handles to place bypass in service position
	Meter is not connected to meter connection on PC board	Connect meter to three pin connection labeled METER on PC board
	Restricted/stalled meter turbine	Remove meter and check for rotation or foreign material
	Incorrect programming	Check for programming error
	Meter cable wires are not installed securely into three pin connector	Verify meter cable wires are installed securely into three pin connector labeled METER
	Defective meter	Replace meter
	Defective PC Board	Replace PC Board
Hard or untreated water is being delivered	Bypass valve is open or faulty	Fully close bypass valve or replace
	Media is exhausted due high water usage.	Check program settings or diagnostics for abnormal water usage
	Meter not registering	Remove meter and check for rotation or foreign materials
	Water quality fluctuation	Test water and adjust program values accordingly
	No or low level of salt in brine tank	Add proper amount of salt to tank
	Control valve fails to draw in brine	Refer to pg. 23.
	Insufficient water level in brine tank	Check refill setting in programming. Check refill flow control for restrictions or debris and clean or replace
	Damage seal/stack assembly	Replace seal/stack assembly
	Control valve body type and piston type mix matched	Verify proper control valve body type and piston type match (8.A.a)
	Fouled resin	Replace resin



12. Troubleshooting (3)

Problem	Possible Cause	Solution
Control valve uses too much brine	Improper refill settings	Check refill settings (8.B.f)
	Improper program settings	Check program setting to make sure they are specific to the water quality and application needs
	Control valve regenerates frequently	Check for leaking fixtures that may be exhausting capacity or system is undersized
Residual salt is being delivered to service	Low waste pressure	Check incoming water pressure. Water pressure must remain at minimum of 25 psi
	Incorrect injector size	Replace injector with correct size for the application
	Restricted drain line	Check drain line for restriction or debris and clean
Excessive water in brine tank	Improper program settings	Check refill setting
	Plugged injector	Remove injector and clean or replace
	Drive cap assembly not tightened in properly	Re-tighten the drive cap assembly
	Damaged seal/stack assembly	Replace seal/stack
	Restricted or kinked drain line	Check drain line for restrictions or debris and or un-kink drain line
	Plugged backwash flow controller	Remove backwash flow controller and clean or replace
	Missing refill flow controller	Replace refill flow controller
Control valve fails to draw in brine	Injector is plugged	Remove injector and clean or replace
	Faulty regenerant piston	Replace regenerant piston
	Brine line connection leak	Inspect brine line for air leak
	Drain line restriction or debris cause excess back pressure	Inspect drain line and clean to correct restriction
	Drain line too long or too high	Shorten length or height
	Low water pressure	Check incoming water pressure. Water pressure must remain at minimum of 25 psi
Water running to drain	Power outage during regeneration	Upon power being restored control will finish the remaining regeneration time. Reset time of day. If PC board has battery back-up present the battery may be depleted. See Front Cover and Drive Assembly drawing for instructions
	Damage seal/stack assembly	Replace seal/stack assembly
	Piston assembly failure	Replace piston assembly
	Drive cap assembly not tightened properly	Re-tighten the drive cap assembly



13. Control Error Codes

Problem	Possible Cause	Solution
E1, Err-1001, Err-101 = Control unable to sense motor movement	Motor not inserted full to engage pinion, motor wires broken or disconnected	Disconnect power, make sure motor is fully engaged, check for broken wires, and make sure two-pin connector on motor is connected to the two pin connection on the PC board labeled MOTOR. Press NEXT and REGEN buttons for 3 seconds to resynchronize software with piston position or disconnect power supply from PC board for 5 seconds and then reconnect.
	PC board not properly snapped into drive bracket	Properly snap PC board into drive bracket and then press NEXT and REGEN buttons for 3 seconds to resynchronize software with piston position or disconnect power supply from PC board for 5 seconds and then reconnect.
	Missing reduction gears	Replace missing gears
E2, Err-1002, Err-102 = Control valve motor ran too short and was unable to find the next cycle position and stalled	Foreign material is lodged in control valve	Open up control valve and pull out piston assembly and seal/stack assembly for inspection. Press NEXT and REGEN buttons for 3 seconds to resynchronize software with piston position or disconnect power supply from PC board for 5 seconds and then reconnect.
	Mechanical binding	Check piston assembly and seal/stack assembly, check reduction gears, check drive bracket and main drive gear interface. Press NEXT and REGEN buttons for 3 seconds to resynchronize software with piston position or disconnect power supply from PC board for 5 seconds and then reconnect.
	Main drive gear too tight	Loosen main drive gear. Press NEXT and REGEN buttons for 3 seconds to resynchronize software with piston position or disconnect power supply from PC board for 5 seconds and then reconnect.
	Improper voltage being delivered to PC board	Verify that proper voltage is being supplied. Press NEXT and REGEN buttons for 3 seconds to resynchronize software with piston position or disconnect power supply from PC board for 5 seconds and then reconnect.



13. Control Error Codes (2)

Problem	Possible Cause	Solution
E3, Err-1003, Err-103 = Control valve motor ran too long and was unable to find the next cycle position and stalled	Motor failure during a regeneration	Check motor connections. Press NEXT and REGEN buttons for 3 seconds to resynchronize software with piston position or disconnect power supply from PC board for 5 seconds and then reconnect.
	Foreign material built up on piston and stack assemblies creating friction and drag enough to time out motor	Replace piston and seal/stack assemblies. Press NEXT and REGEN buttons for 3 seconds to resynchronize software with piston position or disconnect power supply from PC board for 5 seconds and then reconnect.
	Drive bracket not snapped in properly that reduction gears and drive gear do not interface	Snap drive bracket in properly. Press NEXT and REGEN buttons for 3 seconds to resynchronize software with piston position or disconnect power supply from PC board for 5 seconds and then reconnect.
E4, Err-1004, Err-104 = Control valve motor ran too long and timed out trying to reach home position	Drive bracket not snapped in properly that reduction gears and drive gear do not interface	Snap drive bracket in properly. Press NEXT and REGEN buttons for 3 seconds to resynchronize software with piston position or disconnect power supply from PC board for 5 seconds and then reconnect.
Err-1006, Err-106, Err-116 = MAV/SEPS/NHBP/AUX MAV valve motor ran too long and unable to find the proper park position. MAV = Motorized Alternating Valve SEPS = Separate Source NHBP = No Hard Water Bypass AUX MAV = Auxiliary MAV	Control valve programmed for ALT A or B, NHBP, SEPS, or AUX MAV without having a MAV or NHBP valve attached to operate that function	Press NEXT and REGEN buttons for 3 seconds to resynchronize software with piston position or disconnect power supply from PC board for 5 seconds and then reconnect.
	MAV/NHBP motor wire not connected to PC board	Connect MAV/NHBP motor to PC board two-pin connection labeled DRIVE. Press NEXT and REGEN buttons for 3 seconds to resynchronize software with piston position or disconnect power supply from PC board for 5 seconds and then reconnect.
	MAV/NHBP motor not fully engaged with reduction gears	Press NEXT and REGEN buttons for 3 seconds to resynchronize software with piston position or disconnect power supply from PC board for 5 seconds and then reconnect.
	Foreign material built up on piston and stack assemblies creating friction and drag enough to time out motor	Replace piston and seal/stack assemblies. Press NEXT and REGEN buttons for 3 seconds to resynchronize software with piston position or disconnect power supply from PC board for 5 seconds and then reconnect.



13. Control Error Codes (3)

Problem	Possible Cause	Solution
Err-1007, Err-107, Err-117 = MAV/SEPS/NHBP/AUX MAV valve motor ran too short (stalled) while looking the proper park position.	Foreign material is lodged in MAV/NHBP valve	Check motor connections. Press NEXT and REGEN buttons for 3 seconds to resynchronize software with piston position or disconnect power supply from PC board for 5 seconds and then reconnect.
MAV = Motorized Alternating Valve SEPS = Separate Source NHBP = No Hard Water Bypass AUX MAV = Auxiliary MAV	Mechanical binding	Check piston and seal/stack assemblies, check reduction gears, drive gear interface and check MAV/NHBP black drive pinion on motor for jammed into motor body. Press NEXT and REGEN buttons for 3 seconds to resynchronize software with piston position or disconnect power supply from PC board for 5 seconds and then reconnect.